**Maintenance Request**

Please fill out **completely** and return to our office via email (admin@2paradiserealty.com) OR Thru the Tenant Portal.

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Address : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ City \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State \_\_\_\_\_\_\_\_ Zip \_\_\_\_\_\_\_\_\_\_\_\_\_

Contact # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Alternate # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email Address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Location of Problem\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Description of Problem – Please be very specific \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**EMERGENCIES:**

**Dial 911 if you have a life-threatening emergency. If it is after hours and you have an emergency, please call our office number (850 492-6972) and leave a message if after business hours.**

**Please note that not all calls received will be deemed emergencies, in which case they will be handled the next business day and maintenance/service scheduled within 7 days.**

**An EMERGENCY is defined as:**

**1) No heat to the home, when:**

**a) The temperature outside is below 40 degrees Fahrenheit and**

**b) There is no alternate source of heat 2) The following plumbing problems:**

1. **Gas leak**
2. **Leaks which are causing secondary damage**
3. **No bathroom facilities (i.e., mainline stoppage)**
4. **No water to the home**
5. **Electrical situations which could lead to fire, or no power to the home**
6. **Air conditioning when a medical emergency may be created (i.e., elderly, pregnancy, asthma)**
7. **Refrigerators not cooling *at all* – only one unit in the home**

**I have read, understand and agree to the following:**

**All non-emergency maintenance requests will be scheduled within 7 days of submitting this form, depending on vendor schedules. You will be charged for the service call and repair cost if the damage or repair was caused by any of the authorized residents or their invitees or guests. Please check your lease to see if your request is an item that is your responsibility. Also keep in mind that as per your lease, you are responsible for all repairs under $125.00. If you feel that your situation is urgent enough to insist that a vendor come out after normal business hours, we will offer service sooner as long as the tenant understands and agrees that they will be responsible to pay the difference between the straight time vendor rates and any overtime rates required.**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Tenant Signature Date**